

**National English Program in Basic Education in México  
Syllabus 2011 Cycle 4 - Secondary school**

**Third Grade - Unit 1 Part 1**

**Telephonic complaint voice mail**

*Specific competency: Express oral complaints about a health service*

**Exercises for the students**

**Achievement 1: Establishes the motive or reason for a complaint**

**Exercise 1: Complaints (Verb To be)**

**Write the parts in order to form a sentence.**

1. late / The doctor / is / always \_\_\_\_\_
2. is / The food / terrible / in the hospital \_\_\_\_\_
3. and the nurse / The doctor / lazy / are \_\_\_\_\_
4. dirty / bathroom / is / The \_\_\_\_\_
5. nurse / The / rude / is / very \_\_\_\_\_