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| Pop Quiz – 3rd Grade Unit 1 (Complaints)  Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Group: \_\_\_\_\_ No. \_\_\_ |

**Circle the correct answer.**

1. I have a \_\_\_\_\_\_ about a doctor.

a) complain b) situation c) complaint

1. There is a \_\_\_\_\_\_ with the clean service.

a) problem b) complain c) emergency

1. I \_\_\_\_\_\_ like to complain about my lab test.

a) have b) would c) want

1. I’m sorry \_\_\_\_\_\_ this, but the bathroom was dirty.

a) to tell b) to say c) to call

1. I have a problem with the nurse. She is very \_\_\_\_\_\_.

a) kind b) nice c) rude

1. I just can’t believe it. The doctor is 2 hours \_\_\_\_\_\_.

a) on time b) late c) unpunctual

1. The doctor was late and I had to wait an hour. I want \_\_\_\_\_\_.

a) an apology b) money c) to sorry

1. I paid $500 for therapy in a private hospital. I want a \_\_\_\_\_\_.

a) refund b) apology c) money

1. My room was dirty yesterday. I want you \_\_\_\_\_\_ the service.

a) to improving b) improve c) to improve

1. I think you \_\_\_\_\_\_ talk to him about this terrible situation.

a) have b) should c) has

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