

Structure of a dialogue: Opening, Body & Closure

Put "O" (Opening), "B" (Body) or "C" (Closing) to the following expressions.

1. Thank you, Mr. Rogers! _____
2. Hello! I'm calling to ask about your youth volunteer programs. _____
3. No problem. See you later. _____
4. There's a tutoring program in which you can help primary students. _____
5. Excuse me. Can you help me? _____
6. It will take place next Sunday morning at Central Park. _____
7. Can you work Mondays and Wednesdays from 5 to 6 pm? _____
8. Good morning. What can I do for you? _____
9. OK. Thanks. Good-bye. _____
10. In my opinion volunteering is great! _____

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